

Shared Infrastructure as a Service (IaaS) Licensing Agreement

Shared Infrastructure as a Service (IaaS) is a service where Fastcom will provide you with a specific set of resources, including memory, vCPU and disk space. These resources are commonly referred to as a virtual machine.

These IaaS resources could include any opensource operating system or Microsoft Windows Server.

As a customer you are responsible for ensuring all applications installed on these virtual machines are licensed in accordance with the following guidelines:

- For opensource virtual machines you are responsible for ensuring that all applications installed within the virtual machine are licensed with the applicable vendor.
- For all Microsoft Windows Server virtual machines you may;
 - Choose to bring your own licenses (BYOL). See “License Mobility” below.
 - Fastcom will provide these licenses to you through the Microsoft SPLA licensing programme. See “Fastcom Provided Licenses”.

License Mobility

Fastcom is an Authorised License Mobility Partner and as such you may wish to provide your own eligible application licenses* if you are an eligible Microsoft Volume Licensing customer with Software Assurance.

Eligible products at the time of this agreement include as follows:

- Exchange Server
- SharePoint Server
- SQL Server Standard Edition
- SQL Server Enterprise Edition
- SQL Server Business Intelligence Edition
- Skype for Business Server
- System Center Server
- Dynamics CRM Server
- Dynamics AX Server
- Project Server
- Visual Studio Team Foundation Server
- BizTalk Server
- Forefront Identity Manager
- Forefront Unified Access Gateway
- Remote Desktop Services

Please note that Windows Server, Windows desktop operating systems, and desktop applications products are not included in License Mobility through Software Assurance and Fastcom must provide these licenses to you. Please see “Fastcom Provided Licenses”

For more information and a full list of eligible server application products please see the Microsoft Product Terms at: <https://www.microsoft.com/en-us/licensing/product-licensing/products.aspx>

If you believe you are eligible you must complete a license verification process.

- To start the verification process and review additional details on License Mobility through Software Assurance, go to: <http://www.microsoft.com/licensing/software-assurance/license-mobility.aspx>

- Please submit the required verification information to Microsoft and they will provide confirmation which can be forwarded to your Fastcom Account Manager.

In addition you can download the Microsoft License Mobility Customer Verification Guide and further Microsoft License Mobility information from our website. Please see www.fastcom.co.nz/terms.

Fastcom Provided Licenses

Fastcom will provide the licenses required to run your Microsoft specific applications within your virtual machines under the Microsoft SPLA programme.

For specific license types required please discuss with your Fastcom Account Manager.

Fastcom will provide these licenses for your use subject to the terms and conditions that relate to each Microsoft product. For more information please refer to: <https://www.microsoft.com/licensing/docs>

For fully managed Fastcom customers your virtual machines will be regularly audited for license reporting and any changes to licensing will be updated and payable. To undertake this administrative process, Fastcom will either verify your licensing position through accessing your server or deploy scripts that will run to extract the relevant information regularly.

For non-managed Fastcom customers you agree to report monthly changes to any accounts or applications that you operate within your servers. You must report this information accurately by the 1st of each calendar month. Should you wish Fastcom to undertake this administrative task we can provide you with scripts that will run to extract the relevant information regularly.

In either case you agree that Fastcom may undertake an audit at any stage to ensure licensing compliance. It is important that any such audit may involve the historic use of products and you will be responsible for the payment of any applicable license shortfalls and administrative expenses involved with such an audit.

For all customers consuming IaaS you also agree to Microsoft End User License Terms which can be found on our website. Please see www.fastcom.co.nz/terms.